



2000 WEST 135TH STREET, GARDENA, CA 90249 P (800) 438-2568, F (310) 220-2917,  
INFO@DVMED.COM, [www.dvmed.com](http://www.dvmed.com)

## **NEW ACCOUNT CHECKLIST FOR PHARMACY** **NON-CONTROL ONLY ACCOUNT**

### ❖ **PHARMACY QUESTIONNAIRE**

- Must be complete
- Must be legible

### ❖ **LICENSES**

- State Pharmacy Licenses (Licenses must be to shipping address, and must be legible)
  - Pharmacy license
  - Pharmacist in Charge license
- Resale Permit and CA Resale Certificate

### ❖ **PICTURES OF PHARMACY- please email**

- Front of Building (must show signage with name of pharmacy)
- Front Door (must show hours of operation)
- Waiting area
- Dispensary
- Security System

### ❖ **PHOTO ID - please email**

- Copy of photo ID of Pharmacist in Charge
- Copy of photo ID of Owner of Pharmacy

### ❖ **REGULATORY**

- Most recent Inspection Report from the Board of Pharmacy (new pharmacy submits preliminary report)

### ❖ **DISPENSING HISTORY - please email**

- 6-Month Drug/Prescription Dispensing Report

### ❖ **MISCELLANEOUS (upon request)**

- Copies of written Policies and Procedures
- Resume of Pharmacist in Charge
- Copy of Building Lease (First Page and Signing Page)
- Corporate of State Business Documents providing Ownership information



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## Pharmacy Questionnaire

**\* Please fill out completely. Questionnaires returned with blank spaces or unanswered questions will be returned for completion. If a question does not apply, write "N/A" in the space\***

### SECTION 1: General Information

Rep: \_\_\_\_\_

1. Referred by: \_\_\_\_\_

2. Pharmacy Legal Name and DBA (if any): \_\_\_\_\_

3. Pharmacy Address: \_\_\_\_\_

Street Name City State Zip Code

4. Billing Address: \_\_\_\_\_

Street Name City State Zip Code

5. Pharmacy Email and Web Address: \_\_\_\_\_

6. Pharmacy Phone Number: \_\_\_\_\_

7. Pharmacy Fax Number: \_\_\_\_\_

8. Purchaser Name and phone number: \_\_\_\_\_

Name Phone Number

9. Has the pharmacy ever operated under a different name? \_\_\_ Yes \_\_\_ No

a) If yes, what name(s)? \_\_\_\_\_

10. Full Name of Pharmacist in Charge: \_\_\_\_\_

11. Number of years in business: \_\_\_\_\_

12. Pharmacy Hours: \_\_\_\_\_

13. Days Open: \_\_\_ Monday \_\_\_ Tuesday \_\_\_ Wednesday \_\_\_ Thursday \_\_\_ Friday \_\_\_ Saturday \_\_\_ Sunday

14. State Board of Pharmacy License Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

15. State Registration Category: \_\_\_ Retail \_\_\_ Chain \_\_\_ Central Fill Pharmacy \_\_\_ Wholesaler \_\_\_ Other

16. Provide details of any other applicable licenses and associated numbers: \_\_\_\_\_

17. Is the pharmacy a member of any professional organizations (NABP, NCPA, APHA, ETC.)? \_\_\_ Yes \_\_\_ No

a) If yes, please list. \_\_\_\_\_

18. Does the pharmacy have any other certifications (VIPPS, ETC)? \_\_\_ Yes \_\_\_ No

a) If yes, please list. \_\_\_\_\_

19. When was the pharmacy last inspected and by whom? \_\_\_\_\_

a) Please attach a copy of the last inspection report and your responses

**SECTION 2: Ownership**

20. Ownership Type (check one)  Sole prop  Corp  Partnership  LLC  Other
21. For corporations, indicated the state of incorporation: \_\_\_\_\_
22. Owner(s) name (Corporate Officers if corporation): \_\_\_\_\_
23. Owner(s) Business Address: \_\_\_\_\_  
\_\_\_\_\_
24. Owner(s) Phone: \_\_\_\_\_
25. Owner(s) Fax: \_\_\_\_\_
26. Owner(s) Email: \_\_\_\_\_
27. Number of years owner has operated the pharmacy: \_\_\_\_\_
28. Are any of the owners not a licensed pharmacist?  Yes  No
29. Do any of the owners operate/own any other pharmacies?  Yes  No

**SECTION 3: Prior History**

30. Has any pharmacist associated with the pharmacy ever been sanctioned by regulatory agency:  Yes  No  
a) If yes, provide details: \_\_\_\_\_
31. Has the pharmacy ever had its state licenses suspended or revoked?  Yes  No  
a) If yes, provide details: \_\_\_\_\_
32. Do you conduct background checks on all employees?  Yes  No
33. Do you conduct drug screens of employees?  Yes  No

**SECTION 4: Other Business Information**

34. Is the pharmacy a closed door pharmacy?  Yes  No
35. Is the pharmacy located within a medical center?  Yes  No
36. Are you in close proximity to one or more medical facilities such as a hospital or large clinic?  
Doctor's Offices:  Yes  No      Medical Clinics:  Yes  No      Hospital:  Yes  No  
a) If yes, identify name, type, address, proximity to pharmacy:  
\_\_\_\_\_  
\_\_\_\_\_
37. Is the pharmacy affiliated with any other pharmacies?  Yes  No  
a) If so, please explain and list affiliates: \_\_\_\_\_  
\_\_\_\_\_
38. Does the pharmacy have security guards on the premises?  Yes  No  
a) If yes, provide reason: \_\_\_\_\_  
\_\_\_\_\_
39. How many prescriptions does the pharmacy fill on an average daily basis? \_\_\_\_\_

40. How does the pharmacy receive payment for products and in what approximate percentage?

a) Insurance % of Revenue \_\_\_\_\_

b) Medicare/Medicaid % of Revenue \_\_\_\_\_

c) Cash/Credit/ Debit Card % of Revenue \_\_\_\_\_

d) Other \_\_\_\_\_ % of Revenue \_\_\_\_\_

41. What percentage of the pharmacy's business is attributable to each of the following?

Regular Customers: \_\_\_\_\_% Hospice: \_\_\_\_\_%

Long Term Care Facility: \_\_\_\_\_% Other: \_\_\_\_\_%

42. Does the pharmacy supply, order for, or sell to any practitioners or other pharmacies? \_\_\_ Yes \_\_\_ No

43. Does the pharmacy offer a full range of sundries? \_\_\_ Yes \_\_\_ No

**SECTION 5: Miscellaneous Information:**

44. Does the pharmacy fill prescriptions for out-of-state patients? \_\_\_ Yes \_\_\_ No

a) If yes, to what extent? Explain: \_\_\_\_\_

45. Please provide names of all suppliers you have used within the last 24 months:

Name of Supplier:	Non-Controlled RX	Controlled RX	Total
1.	%	%	100 %
2.	%	%	100 %
3.	%	%	100 %

46. What procedures do you use to verify practitioners DEA and state board licenses? \_\_\_\_\_

47. What procedures do you use to insure prescriptions are issued in normal course of a legitimate medical practice? \_\_\_\_\_

48. Has the pharmacy ever refused to fill prescriptions for a particular practitioner? \_\_\_ Yes \_\_\_ No

a) If yes, why and whom? \_\_\_\_\_

49. Is the pharmacy comfortable with the prescribing practices of all of the practitioners for which it fills prescriptions? \_\_\_ Yes \_\_\_ No

50. Are the prescriptions written by physicians located in the state in which the patients reside? \_\_\_ Yes \_\_\_ No

**Any changes in ownership, location, pharmacy or pharmacist-in-charge licenses shall be reported to the staff at DV Medical Supply, Inc. immediately. I declare under penalty of perjury that the foregoing is true and correct:**

\_\_\_\_\_  
Signature (DEA License Holder)

\_\_\_\_\_  
Title (DEA License Holder)

\_\_\_\_\_  
Date

DV Medical Supply, Inc. 2000 W. 135<sup>th</sup> Street, Gardena, CA 90249 Phone: 800-438-2568 Fax: 310-220-2917



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## **Account Terms & Conditions**

Credit Card payment is due prior to shipment.

Customer agrees to jurisdiction and venue in Los Angeles, California for all disputes relating to or arising from the purchase of products from DV Medical Supply.

Quotation and pricing are subject to change based on the availability of products, as well as price fluctuations by vendors of DV Medical Supply, Inc. All special orders are non-refundable and non-returnable upon placing the PO.

In the event there is a shortage or discrepancy found after delivery of products, customer agrees to notify vendor within 48 hours of receipt of goods. After the 48 hour period, customer waives any and all claims with regard to such shortage or discrepancy and agrees to pay invoice in full.

Customer agrees that all sales are final and that goods received are non-returnable.

Should any provision herein be determined to be void, invalid, unenforceable or illegal by a court, the validity and enforceability of the other provisions shall not be affected thereby.

We reserve the right to refuse to do business with anyone including, but not limited to, the following: those who do not possess a valid home state license or DEA registration (if applicable), those that have had prior convictions, or those not found to be in good standing with their licensing board.

By submitting this application the undersigned acknowledges that the information provided is accurate and true to the best of their knowledge and agrees to receive faxes and/or emails to the above-listed contact.

The undersigned affirms and represents that they are authorized to execute these "Terms & Conditions" on behalf of this customer.

Signature: \_\_\_\_\_

Title: \_\_\_\_\_

Name (print): \_\_\_\_\_

Date: \_\_\_\_\_



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### Credit Card Authorization Form

Please complete all fields. You may cancel this authorization at any time by contacting us. This authorization will remain in effect until cancelled.

Credit Card Information			
Card Type:	<input type="checkbox"/> MasterCard	<input type="checkbox"/> VISA	<input type="checkbox"/> Discover <input type="checkbox"/> AMEX
	<input type="checkbox"/> Other		
Cardholder Name (as shown on card): _____			
Cardholder Title _____			
Corporate:	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Card Number: _____			
CVV Code: _____			
Expiration Date (mm/yy): _____			
Cardholder Billing Address: _____			
Cardholder Phone Number: ( ) _____			
Cardholder ZIP Code (from credit card billing address): _____			

I, \_\_\_\_\_, authorize DV Medical Supply, Inc. to charge my credit card above for agreed upon purchases. I understand that my information will be saved on file for future transactions on my account.

\_\_\_\_\_  
Cardholder

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date